

## QUICKBOOKS ERROR CODE 15222: TRYING TO DOWNLOAD PAYROLL UPDATE

QuickBooks Update Error 15222 occurs when QuickBooks can't establish a connection with the internet to download the update files, and this could happen because of a number of different reasons. You might also get different error messages depending upon the error code you have received.



### WHAT CAUSES QUICKBOOKS ERROR 15222?

QuickBooks Error 15222 may occur due to the following reasons:

- Antivirus and firewall installed in the computer or Antispyware, anti-adware, antimalware see the QuickBooks Desktop update as a threat.
- Internet Explorer is not the default browser.
- The registered digital signatures are not working, and they are the function of Internet Explorer.

### Methods to fix QuickBooks Error 15222

#### #1: INSTALL DIGITAL SIGNATURE CERTIFICATE

- The first thing to do is close QuickBooks Desktop in your system.
- Users might not be able to see the digital signature if QuickBooks is opened.
- Now search for the 'QBW32.exe file', and it is located in 'C:\Program Files\Intuit\QuickBooks'.
- Now right-click on 'QBW32.exe', and select the 'Properties' option.



#### #2: TURN OFF WINDOWS FIREWALL

- Click on the Start button at the bottom left of your screen.
- Go to the Settings option.
- Next, click the Windows Security option.
- Click Open 'Windows Security' and then 'Firewall and Network Protection' option.
- Choose 'Public Network', 'domain', and 'private Network' in sequence.

#### #3: UPDATE QUICKBOOKS CORE DATA FILES

In case, your system has any antivirus or antispyware installed, then you will require to update the applications listed below to allow some exceptions.

- QB32.exe and qbupdate.exe process
- QuickBooks.com, Intuit.com, and Payroll.com domains

#### #4: USE QUICKBOOKS TOOL HUB

- Download 'QuickBooks Tools Hub' (if you already don't have one).
- Instigate the 'installation' process.
- Close 'QuickBooks'.
- Open the file you downloaded.
- Start following the on-screen instructions and continue with the 'installation' process.
- Read and agree to the 'terms and conditions'.
- After the installation process is complete, double-click on the icon to open the 'Tool hub'.



#### CONCLUSION!

The above solutions will help you fix the QuickBooks Error code 15222. In case, you face any difficulty after adopting all the above steps, then you can visit our website [businessaccountings.com](https://businessaccountings.com) to get instant and reliable quick assistance from our experts through the live chat option.